

WHAT ARE MY NEXT STEPS TO GET SUPPORT AT HOME?

Step 1

Find The Right Type of Care For You



Assistance at home

If you're finding it harder to do the things you used to, call in extra support (from gardening to healthcare).



Short-term care

Short-term care helps people cope with life's interruptions (carer on holiday, or post-hospital).



Aged care homes

These homes are designed to make it easy and comfortable for you to live in a relaxing environment.

Step 2



Receive an Assessment

Check Eligibility and Apply

Check online to see if you're eligible for an in-person assessment.

In-Person Assessment

If applied successfully, someone will come to your home for an assessment.

Review the Outcome

If eligible for the government-funded services you will be notified.

Step 3



Choose a Provider

Consider your Options

Ensure their services meet your need and provide quality care.

Understand the Costs and Fees

There are different costs for specific types of care - get informed.

Set up your Services

Depending on your type of care you will have specific set up agreements.

Step 4



Easily Manage your Services

Any Changes?

If you leave for vacation, or your level of care has changed.

View Account Online

Head to My Aged Care to access your account online.

Any Concerns?

If you have any concerns about your services, contact My Aged Care.

Still Have Questions?

Contact our Customer Support Team at **1300 66 77 88**

They are here to assist you with any step of your journey, even if you'd just like to chat to get more information.

alzheimer's wa

www.alzheimerswa.org.au