



# 11229NAT Certificate IV in Leadership and Innovation in Dementia Services

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the dementia care experts



## Commencing Date

2 April 2025



## Duration

9 Months



## Delivery Method

Blended



## Units

15

## Course Overview

This course reflects the role of health and aged care professionals working with people living with dementia. It focuses on the leadership skills required to implement positive change in the workplace and improve the care for people living with dementia. A key focus is on applying a person-centred care approach, the course will cover contemporary care practices that will lead to better care planning and improved client outcomes.

### This course provides participants with the following vocational outcomes:

- » Apply a person-centred approach and implement contemporary care practices leading to improved outcomes for people living with dementia, including those with younger onset dementia.
- » Work in a multidisciplinary team
- » Contribute to care planning
- » Apply risk identification and minimisation strategies to dementia care and services
- » Record, report, and manage information
- » Plan and implement care services for people in palliative care
- » Undertake responsibilities within scope of own work role according to organisation policies and protocols
- » Plan enabling environments for people living with dementia
- » Contribute to effective working relations
- » Apply critical reflective practice to own work role
- » Apply culturally safe practices in the workplace
- » Promote creativity and innovation in service provision
- » Empower and promote independence of people receiving support



NATIONALLY RECOGNISED  
TRAINING

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## Core Units

**The 11229NAT Certificate IV in Leadership and Innovation in Dementia Services includes fifteen (15) core units. The following units must be completed to achieve the requirements of the complete course:**

- » NAT11229001 Plan enabling environments for people living with dementia
- » NAT11229002 Provide support to people living with younger onset dementia
- » NAT11229003 Develop strategies to reduce the stigma associated with living with dementia
- » BSBDLR411 Demonstrate leadership in the workplace
- » BSBLDR414 Lead team effectiveness
- » BSBSTR401 Promote innovation in team environments
- » BSBOPS404 Implement customer service strategies
- » CHCPRP003 Reflect on and improve your own professional practice
- » CHCDIV001 Work with diverse people
- » CHCLEG001 Work legally and ethically
- » CHCPAL003 Deliver care services using a palliative approach\*
- » CHCPAL004 Contribute to the planning and implementation of care services using a palliative approach
- » CHCAGE011 Provide support to people living with dementia
- » CHCCCS038 Facilitate the empowerment of people receiving support
- » CHCCCS044 Follow established person-centred behaviour supports

## Entry Requirements

**Candidates must meet the following entry requirements:**

- » Be over 18 years of age
- » Possess high levels of literacy across reading, writing, oral communication and numeracy

### Job Outcomes

Supervisor in an aged care setting  
Aged care coordinator

### Fees

\$4990

### How to enrol

Call: 1300 66 77 88  
Email: [education@alzheimerswa.org.au](mailto:education@alzheimerswa.org.au)  
or enrol online

**Learn more about the program and the 11229NAT Certificate IV in Leadership and Innovation in Dementia Services today!**

**Contact** ☎ **1300 66 77 88** or ✉ **[dcc@alzheimerswa.org.au](mailto:dcc@alzheimerswa.org.au)** to learn more